### Key contacts

If you need **new course content created/sourced**, get in touch with the Marketing Team to initiate a discussion: <u>marketing-enquiries@westminster.ac.uk</u>

If you **already have course content ready** for your page/s, <u>log a Service Desk</u> <u>ticket</u> (see next slide) – the digital content team will then be in touch.

If you'd like to provide some **ideas or feedback for the new website**, get in touch with the Digital Team at <u>digital-team@westminster.ac.uk</u> or contact Suvi Streatfield directly at <u>s.streatfield@westminster.ac.uk</u>

### Logging a Service Desk/Marval ticket

- Log in to <u>https://servicedesk.westminster.ac.uk/</u> (you can also access it via the Student Hub or Intranet see below)
- Click on 'Log a call' and then 'Staff'
- Click on 'Online services'
- Click on the 'Log a call' link under 'Public Website Website Changes'
- Fill in the form and click 'Log a call' at the bottom

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SEARCH THE STUDENT HUB Enter your search terms			Human Resources (5)				
			Finance (4)				

## Updating your profile photo

Send your profile photo to <u>digital-team@westminster.ac.uk</u> and we'll upload it.

Make sure that:

- It's a reasonably high-quality image not blurry, dark or pixelated (it should ideally be 1MB or more)
- There's lots of space around your face (to fit our round profile template) landscape format tends to work best
- You're facing the camera
- It's a colour photo
- The background isn't too cluttered or distracting you should be the focus







# Updating your staff profile

#### Role

If your role is incorrect on your staff profile, you'll need to:

- Click on the 'Edit' button in your VRE record and make sure that the 'Job title' field is blank if there's text there, delete it and check your profile the following day after 10am (it should have updated)
- If the field is blank, your role may need updating on the HR system, so get in touch with <u>hr-services@westminster.ac.uk</u>

### Name and location

To correct these, get in touch with <u>hr-services@westminster.ac.uk</u>

### Email address and phone number

Send an email to <u>servicedesk@westminster.ac.uk</u> with a clear, descriptive subject line, eg 'Update my email address' or 'Update my phone number'

#### Office hours

You can update these in your VRE record, via the 'Edit' button.

## Updating your staff profile

About me, Teaching, Research and research groups You can add these in your VRE record via the 'Edit biography' button.

**Social media links and personal websites** can be added in the VRE via the 'Edit Weblinks' button. NB You must include the full URL for weblinks, so '**https://**www.yourwebsite.com', not 'www.yourwebsite.com'

All the above updates will appear on the website the following morning after 10am – check they're there.

**Publications/research outputs** should also be added in the VRE. They will then appear on your VRE/WestminsterResearch profile page.

If the wrong outputs are appearing or you're having trouble updating them, contact openaccess@westminster.ac.uk



#### **ABOUT ME**

I joined Westminster Law School in 2014, having spent two years as a lecturer at the University of Reading. Prior to this, I completed a PhD at the University of Vienna, Austria, which involved social research into adolescent drug treatment in England, and analysis of UK drug law and policy. I graduated in 2013 and continue to undertake research in the areas of youth justice, criminology, drug use/policy, human rights and discrimination. Before entering academia, I worked as a newspaper journalist, mental health support worker and in the voluntary sector as a child rights officer.



biography' to add your 'About me', 'Teaching' and 'Research' text

Click 'Edit web links' to add your Twitter, LinkedIn and/or personal website

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